

We would like to thank you for the opportunity to provide an assessment for you, or your child. Since you have been referred for psychological testing, we would like to take a moment to clarify, in advance, what you can expect to help you understand this process. The following steps outline usual and customary practices:

1. Initial diagnostic interview

This initial appointment generally involves time spent alone with the client, as well as any relevant family members (if necessary). If the evaluation is for your child, the initial appointment will be with his/her parents/guardian. You can plan for one to two sessions spent gathering background information, so that our psychologists can determine the most appropriate and beneficial tests for you or your child. These sessions are often covered by insurance, although you will need to have authorization from your insurance company. If insurance does not cover it, you will be financially responsible. Your psychologist can provide you with an estimate of the out of pocket costs for the full evaluation at the conclusion of the initial needs assessment.

2. Using Your Insurance

Please be aware that insurance companies often limit what they will pay for psychological testing. It is also important to note that insurance companies generally do not cover cognitive/educational testing fees and may be unwilling to authorize sufficient amount of time required to complete a psychological assessment battery. If you opt to use your insurance, our psychologist will submit a testing request to your insurance company. However, if any portion of our testing request is denied by your insurance company (i.e. not enough hours or denying specific assessment instruments) we will be unable to perform your evaluation. Our contracts with the insurance companies do not allow us to only bill for the portion of the assessment that they deny. At BridgePointe our goal is to complete the most appropriate testing to provide you or your child with a thorough assessment of his/her abilities, symptoms, and needs. We will not perform less adequate testing for you as a result of insurance restrictions.

3. Not Using Insurance

As an alternative, you may pay out of pocket for the entire evaluation. If you choose this option, you must sign a statement of understanding that you are choosing not to use your insurance. Further, all assessment fees are due before the report will be released to you or any other source.

4. Testing

The time to complete testing is variable and frequently depends on the individual as well as the number of tests administered by our psychologists. Appointments will generally be scheduled early in the morning to minimize fatigue during testing.

5. Feedback Session

Following completion of testing, a follow-up session of approximately 45 minutes will be scheduled with you to review test results and provide feedback to help you make practical use of the results as they apply to education and learning styles. Most insurance companies generally cover this review session. In order to ensure appropriate chart documentation and information for other professionals who will benefit from obtaining assessment results, a test report is written following the testing.

If you have questions about the testing process or policies, please ask your child's psychologist or our Clinical Director, Lucy Allen, LISW at 513-891-0650.

We look forward to serving you and thank you for choosing BridgePointe.